

## Stream 1 (Limited) – what to expect

The Stream 1 (limited) service? within Job Services Australia is a limited employment support program where the services needed by the job seeker are minimal. People in this stream are expected to exercise self-driven initiative if they are looking for work.

### Who is eligible?

People who can receive this limited service are generally those that are not in receipt of a welfare payment that has job seeking obligations.

Examples include:

- Spouses of low paid workers
- New Zealanders living in Australia

If you are having difficulty finding work and you are only eligible for this limited service you should seek out additional support to find work.

Others not eligible include:

- full-time students;
- New Zealanders who moved to Australia after 2001 and are not Australian residents;
- People working in paid employment for more than 15 hours a week,
- overseas visitors on working holiday visas;
- people prohibited by law from working in Australia;
- people who are eligible for welfare payments but do not receive any payments as a result of income or asset test; and
- visa holders with working rights.

From time to time the Australian Government may decide that additional groups of people are eligible for services. This could include for example, people in receipt of labour market adjustment packages.

### How do I access the service?

You can register directly with Centrelink or an Employment Service Provider. Information about providers in your area can be accessed through the website: <http://jobsearch.gov.au> . Please see the Welfare Rights Centre (WRC) Fact Sheet *Selecting an Employment Service Provider* for more information.

### What services are offered?

A single interview with an Employment Service Provider where you will receive:

- assistance with preparing a resume or CV;
- advice about the local labour market; and
- information about the productivity places program. This is a government program providing training places for people who are unemployed or marginally attached to the labour market to assist them to develop skills in areas of labour market shortage.

There is no money for training in this program and no ongoing support.

### Why is it such a limited service?

The employment service system is tied to the income support system (Centrelink) and funded by the Federal Government. The '0 access' or 'limited access' to employment support streams are based on the principle that if you are ineligible for income support you most likely have capacity to locate employment independently or access private agencies to assist you. The more intensive employment services are reserved for those who have significant barriers to employment such as long periods of unemployment, homelessness, drug and alcohol issues or literacy problems.

The government has a vested interest in assisting people on Centrelink payments into employment in order to decrease the number of people they are assisting through income support.

#### Please note:

This Fact Sheet contains general information only. It does not constitute legal advice. If you need legal advice please contact the Welfare Rights Centre on 3421 2510 or if outside of Brisbane on 1800 358 511.

The Welfare Rights Centre is a community legal centre, which provides specialist advocacy and legal services in Social Security law, administration and policy. We are independent of Centrelink. All assistance is free.

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